



Johannesburg
Stock Exchange

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SERVICE HOTLINE

REFERENCE NUMBER: 002/2022

11 January 2022

IDP SECURITY CERTIFICATE EXPIRY – URGENT UPDATE - EFFECTIVE 12 JANUARY 2022

In line with IT Security best practice, we will be renewing the IPD server security certificate.

Clients are advised that, due to unforeseen circumstances, the annual expiry of the IDP Service Security Certificate is tonight, 11 January instead of the previously communicated date of 22 January 2022.

The update certificate will be implemented at 22:30 this evening and post this implementation the IDP servers will be restarted which could result in clients being disconnected if they are connected at that time.

The change will be done after today's Non-Live Market Data and Reference data files are delivered. **All clients with automated solutions are urged to ensure that the certificate is accepted upon first login from 12 January 2022.**

We apologise for the inconvenience caused.

If any clients experience issues this evening or in the early hours of tomorrow morning, please contact our after-hours support number on +27 11 520 7900/+27 83 611 9315.

Market / Service:

Information Delivery Portal

Environment:

Production

Additional Information:

If you have any queries about this announcement, please contact +27 11 520 7777 or email customersupport@jse.co.za

Issued By:

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