

## SERVICE HOTLINE

**Number:** 006/2024  
**Date:** 09 January 2024

**Name and Surname:** Pravesh Govender  
**Designation:** Head - IT Delivery

### JSE CLIENT FACING FIREWALL REPLACEMENT PROJECT

Clients are advised that we are in the final planning phase of the JSE Client facing Firewall Rejuvenation project scheduled for January 2024 - March 2024.

The JSE Team will embark on a phased approach over three months to refresh the hardware and perform a cleanup of firewall rules.

Further to [Service Hotline 180/2023](#) published on 24 November 2023, kindly note that the start of the JSE CLIENT FACING FIREWALL REPLACEMENT PROJECT has been postponed until further notice.

It will be mandatory for all clients to conduct technical connectivity tests post the implementation of the firewall change that will be communicated accordingly.

Clients will be required to perform telnet tests to the respective systems and confirm the receipt of multicast on all data feeds which are subscribed too.

#### MARKETS / SERVICES:

- Equity Market
- Equity Derivatives Market
- Interest Rate Derivatives Market
- Currency Derivatives Market
- Commodity Derivatives Market
- Bond Market
- Bond ETP Market
- JSE Broker Deal Accounting (BDA)
- Real Time Clearing (RTC)
- Colocation
- International Access Point (IAP)
- EOD Information Subscribers
- Live Information Subscribers

#### ENVIRONMENT(S):

Production

#### ADDITIONAL INFORMATION:

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or

[CustomerSupport@jse.co.za](mailto:CustomerSupport@jse.co.za)