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## SERVICE HOTLINE

**REFERENCE NUMBER: 012/2022**

31 January 2022

### JSE TRADING AND INFORMATION SYSTEM – MINIMUM BANDWIDTH REQUIREMENT UPDATE – FEBRUARY 2022

As part of ongoing reviews and optimisation of the JSE Trading and Information system and in response to client requests the JSE will be updating the minimum bandwidth requirements for the Equity Market full depth **throttled** market data feed.

The bandwidth will be updated to 1.822 Mbps effective 1 February 2022. Any further changes will be implemented with due notice.

Clients can refer to the JSE Client Connectivity Standards and Bandwidth Requirements document at this location <https://clientportal.jse.co.za/technical-library/enablement-and-connectivity-documentation>

Please refer all related queries to [CustomerSupport@jse.co.za](mailto:CustomerSupport@jse.co.za) for assistance.

**Market / Service:**  
JSE Equity Market

**Environment:**  
Production

**Additional Information:**  
If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520-7777 or e-mail [customersupport@jse.co.za](mailto:customersupport@jse.co.za)

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