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## SERVICE HOTLINE

**REFERENCE NUMBER: 012/2023**

27 January 2023

### MAXIMUM ORDER MESSAGES THRESHOLD GO LIVE

Further to [Service Hotline 009/2023](#) published on 20 January 2023, the JSE would like to provide an update on the Maximum Order Messages Threshold enhancement.

The change will be deployed into Production on Saturday, 28 January 2023 for go live Monday, 30 January 2023.

A reminder that the enhancement will be configured on the proxies/gateways as follows.

1. Threshold set to 500 messages per second per dealer
2. If the rate is sustained for 15 seconds – A warning message will be issued on the frontend application. The message will read;  
*“You are currently submitting too many messages per second. If you continue, you will be disconnected”*
3. If the rate is sustained for over 30 seconds – The user will be disconnected from the frontend application

### The maximum threshold rate will be applied on the below message types

- 56 - Order Insert Message
- 8 - Suspend/Delete Active Order Message
- 27 - Resubmit Order Message
- 85 - Cancel All Active Orders Message
- 104 - Reduce Active Order Quantity
- 118 - Edit Suspended Order
- 160 - Edit Active Order by Active Order Sequence Number
- 161 - Edit Active Order by User Reference Number
- 162 - Cancel Order by User Reference Number

#### Markets/Services:

JSE Commodity Derivatives Market

#### Environment(s):

Production

#### Additional Information:

If you have any queries about this announcement, please contact the Client Service Centre:

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#### Issued By:

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