



Johannesburg
Stock Exchange

Tel: +27 11 520 7000

www.jse.co.za

SERVICE HOTLINE

REFERENCE NUMBER: 017/2022

8 February 2022

CORE AND SPECIALIST INDICES MARKET DATA PRODUCTS DELIVERY PROBLEM - 7 FEBRUARY 2022

The JSE unfortunately experienced a technical problem on Monday, 7 February 2022 that delayed the publishing of the Core Indices and Specialist Indices Market Data Products (Fixed Width and CSV format files).

The technical problem was due to our Indices partner FTSE Russell, who calculate and make Indices data available to the JSE, unfortunately experiencing problems with providing the JSE with the input data used to publish the Market Data products.

Our Indices partner's technical team have identified the root cause of the problem and are in the process of putting measures in place to try and mitigate this specific problem from re-occurring.

We apologise for the impact to your operations and resultant inconvenience to your data clients.

Markets /Services:

- Core Indices Market Data Products
- Specialist Indices Market Data Products

Environment:

Production

Additional Information:

If you have any queries about this announcement, please contact the Client Service Centre (CSC) on +27 11 520 7777 or email CustomerSupport@jse.co.za

Issued By:

Tshepo Modise
Market Data Team
Information Services Division