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SERVICE HOTLINE

REFERENCE NUMBER: 023/2023

20 February 2023

REMINDER ABOUT FINAL TLS CHANGES TO JSE FTP SERVERS – 1 APRIL 2023

Note that the change only affects users that make use of TLS protocol to directly access the JSE IDP and Bond FTP servers.

We notified you via [Service Hotline 115/2022](#) that the JSE will be upgrading the current versions of the Transport Layer Security (TLS) protocol from TLS 1.0 and 1.1 to new version 1.2 on the JSE IDP and Bond FTP servers. This is in alignment with the upgrade path of Microsoft and the version that they will be prepared to support going forward.

TLS 2.0 was introduced from November 2022 but, to assist affected users catering for the change, TLS 1.0 and 1.1 versions were still left on the servers for a temporary transitional period. This hotline is to notify you that the older TLS versions 1.0 and 1.1 versions will be removed from **1 April 2023**.

If you use TLS to access the servers, and you have not yet switched over to 2.0, you will have until end of March 2023 to do your switch-over. If you want to test your access using the 2.0 version, then you can use the test servers to do so. **Note that TLS versions 1.0 and 1.1 will be removed from the test servers before the cut-off date.**

Forward any queries about this change to our Client Service Centre on +27 11 520-7777 or customersupport@jse.co.za

Markets / Services:

Production and Test IDP
Production and Test Bond FTP

Environments:

Production and Test

Additional Information:

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520-7777 or customersupport@jse.co.za

Issued By:

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