

## SERVICE HOTLINE

**Number:** 027/2024  
**Date:** 22 February 2024

**Name and Surname:** Tshepo Modise  
**Designation:** Market Data Analyst

### TERM “COUNTRY” ENHANCEMENT – EFFECTIVE DATE 22 APRIL 2024 - REMINDER

In an ongoing mission to make improvements, we wish to inform you that our Indices partner FTSE Russell will be, from 22 April 2024, enhancing a number of column headers. The changes will affect both standard and custom Indices file types.

On this effective date, FTSE Russell will replace the use of the term ‘Country’ with ‘Country/Market’ in all product files, there are no changes to layouts and value precisions.

**We are restating that the changes will not carry through to the fixed width data records, as it is our intent to decommission the fixed width data format record type data products over time. Only the Indices data products that are made available in a CSV format are affected by these changes.**

To make it easy for you to identify the changes, the specifications documents are provided to you with tracked changes on this link: [Country Code Tracked Copies](#)

Should you have any queries regarding this Service Hotline, contact the Market Data Products team via email at [mdproducts@jse.co.za](mailto:mdproducts@jse.co.za) or our Client Service Centre via the contact details provided.

#### MARKETS / SERVICES:

- Equity Market
- Equity Derivatives Market
- Interest Rate Derivatives Market
- Currency Derivatives Market
- Commodity Derivatives Market
- Bond Market
- Bond ETP Market
- JSE Broker Deal Accounting (BDA)
- Real Time Clearing (RTC)
- Colocation
- International Access Point (IAP)
- EOD Information Subscribers
- Live Information Subscribers
- Information Delivery Portal

#### ENVIRONMENT(S):

Production

#### ADDITIONAL INFORMATION:

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or [customersupport@jse.co.za](mailto:customersupport@jse.co.za)