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## SERVICE HOTLINE

**REFERENCE NUMBER: 028/2023**

1 March 2023

### **EDM, EQM AND FXM - CUSTOMER TEST SERVICE (CTS RELEASE AND CTS PRODUCTION REFRESH) – 24 MARCH 2023**

Clients are advised that the JSE will be conducting CTS refresh activities on Friday, 24 March 2023.

Instrument Reference data in MIT and RTC will be refreshed to align to production data as of 17 March 2023.

Member clients, member sub accounts and position account data will be cleaned out, please create the required data post the refresh.

House main accounts are not static data and therefore may change post refresh.

Access to the CTS environments for the Equity, Equity Derivatives and Currency Derivatives markets will not be available on Friday, 24 March 2023.

CTS environments will be available from Monday, 27 March 2023.

Please refer all queries to [customersupport@jse.co.za](mailto:customersupport@jse.co.za)

#### **Markets/ Services:**

JSE Equity Market  
JSE Derivatives Markets

- Equity Derivatives
- Currency Derivatives

#### **Environment:**

Customer Test Service (CTS)

#### **Additional Information:**

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520-7777 or [customersupport@jse.co.za](mailto:customersupport@jse.co.za)

#### **Issued By:**

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