



Johannesburg  
Stock Exchange

Tel: +27 11 520 7000  
Fax: +27 11 520 8584

[www.jse.co.za](http://www.jse.co.za)

## SERVICE HOTLINE

**REFERENCE NUMBER:** 031/2022

8 March 2022

### TRADING HALT ON EDM INSTRUMENTS – 4 MARCH 2022

On Friday, 4 March 2022, clients experienced intermittent trading activity in the Equity Derivatives Market due to an incorrect trading halt applied to all off-book equity derivative instruments instead of suspended derivative instruments. On screen trading was not impacted by the inadvertent trading halt.

We identified the root cause to an administrative oversight due to manual intervention, we have since applied an interim process to prevent reoccurrence and exploring the automation of the trading halt process.

Please accept our apology for inconvenience caused to your trading activity.

Please refer enquiries related to this hotline to [customersupport@jse.co.za](mailto:customersupport@jse.co.za)

#### Market / Service:

JSE Derivatives Markets

- Equity Derivatives

#### Environment:

Production

#### Additional Information:

If you have any queries about this announcement, please contact the Client Service Centre (CSC) on +27 11 520 7777 or e-mail [customersupport@jse.co.za](mailto:customersupport@jse.co.za)

#### Issued By:

Langa Manqele,  
Head of Equity and Equity Derivatives