

SERVICE HOTLINE

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Issued By: Market Data
Information Services

EXTENSION TO EQUITY DERIVATIVES INDICATIVE MARK TO MARKET ED19 SLA TIME FROM 19H00 TO 19H15 – EFFECTIVE MONDAY, 18 MARCH 2024

The JSE provides indicative mark to market pricing data for the Equity Derivatives market each trading day via the provision of an ED19 data file. The current provision Service Level Agreement (SLA) time is set at 19h00 (SA time). This is an earlier provision of indicative pricing ahead of the final pricing provision at 20h00 (SA Time).

As a result of historical delivery time analysis, we wish to inform you that we will be extending the SLA time of the earlier data product by 15 minutes from 19h00 to **19h15 (SA Time)**. This time extension decision is due to SLA misses caused by delays in the dependent routines involved in valuating and creating the prices and making them available to the data product production routines, which in turn result in SLA misses SMS based communications to affected subscribers.

Note that there are no changes to the timings of the upstream data creation routines and well as the data product production routines so the JSE will still endeavor to provide the data product before 19h00. This SLA time extension just means that the JSE will only start issuing SMS alerts if there is a risk that the 19h15 SLA time will not be met.

We thank you for your co-operation and if you have any questions/concerns about this announcement, please contact the Client Service Centre on +27 11 520 7777 or customersupport@jse.co.za

MARKETS / SERVICES:

- Equity Market
- Equity Derivatives Market
- Interest Rate Derivatives Market
- Currency Derivatives Market
- Commodity Derivatives Market
- Bond Market
- Bond ETP Market
- JSE Broker Deal Accounting (BDA)
- Real Time Clearing (RTC)
- Colocation
- International Access Point (IAP)
- FTSE/JSE Indices Data Products
- EOD Information Subscribers
- Live Information Subscribers

ENVIRONMENT:

Production

ADDITIONAL INFORMATION:

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