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## SERVICE HOTLINE

**REFERENCE NUMBER: 036/2021**

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### REISSUE OF FTSE RUSSELL-JSE FIXED INCOME INDEX DATA FOR 14 FEBRUARY 2021

We wish to inform you that the FTSE/JSE Fixed Income Index data products had to unfortunately, due to technical issues, be reissued.

The reissue of the data products was due to a system timeout that resulted in the files being produced without data.

The following Valuations and Constituents replacement files for 14 February 2021 have been reproduced and placed on the JSE IDP FTP server:

- FJALB1c1402.csv
- FJALB1v1402.csv
- FJCIL1c1402.csv
- FJCIL1v1402.csv

We apologise for the impact to your operations and resultant inconvenience to your data clients.

#### Market / Service:

FTSE/JSE Fixed Income Indices

#### Environment(s):

Production

#### Additional Information:

If you have any queries about this announcement, please contact the Client Service Centre (CSC) on +27 11 520 7777 or e-mail [CustomerSupport@jse.co.za](mailto:CustomerSupport@jse.co.za)

#### Issued By:

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