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SERVICE HOTLINE

REFERENCE NUMBER: 039/2021

18 February 2021

EDM UN-THROTTLED A FEED ISSUE - UPDATE

Further to [Service Hotline 031/2021](#) issued on 9 February 2021 regarding the EDM Un-throttled A feed issue.

The JSE has concluded its root cause analysis on the specific incident and has identified that the issue was triggered by one of JSE's colocation clients that was continuously sending unsolicited messages to the JSE via an IP address not known to the JSE network.

The JSE has implemented additional measures to block this specific behavior and has been in contact with the respective client.

Markets / Services:

Equity Derivative Market
Information Subscribers

Environment(s):

Production

Additional Information:

If you have any queries about this announcement, please contact the Client Service Centre (CSC) on +27 11 520 7777 or e-mail CustomerSupport@jse.co.za

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