

SERVICE HOTLINE

Number: 042/2024
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Name and Surname: Tshepo Modise
Designation: Market Data Department

POTENTIAL SERVICE DISRUPTION ISSUES DUE TO CABLE DAMAGE

The JSE would like to highlight the intermittent issues being experienced on the JSE London International Access Point as well as the JSE Real-Time Index feed, due to the issues on international overseas cables.

There may be higher than usual message drops and disconnects on the index feed which the JSE will be managing as proactively as possible.

Our technical team is closely monitoring the situation. If we receive any updates regarding an earlier restoration of services, we will notify you.

MARKETS / SERVICES:

- Equity Market
- Equity Derivatives Market
- Interest Rate Derivatives Market
- Currency Derivatives Market
- Commodity Derivatives Market
- Bond Market
- Bond ETP Market
- JSE Broker Deal Accounting (BDA)
- Real Time Clearing (RTC)
- Colocation
- International Access Point (IAP)
- EOD Information Subscribers
- Live Information Subscribers
- Information Delivery Portal

ENVIRONMENT(S):

Production

ADDITIONAL INFORMATION:

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or

CustomerSupport@jse.co.za