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SERVICE HOTLINE

REFERENCE NUMBER: 046/2021

25 February 2021

UPDATE ON ENHANCED ENCRYPTION CHANGE AFFECTING JSE WEBSITE AND FTP SERVERS

We notified you on 27 November 2020 (Service Hotline 262/2020), that in line with best practice and industry standards as well as the JSE's ongoing improvement efforts to protect information storage, we intended disabling some versions of the Transport Layer Security (TLS) protocol.

We informed you that the enhanced method of encryption will apply to a number of JSE Web and FTP sites. We have set the change date for the evening of Tuesday, 2 March 2021.

In reviewing the importance of this change against various other demands that we are making on clients in this period, we have decided to postpone this change to a later date. We will communicate the date separately once we have checked the overall JSE implementation schedule to ensure it takes place during a least impacting period.

To avoid any doubt, please note the change will not be implemented on Tuesday, 2 March 2021.

The JSE sincerely apologises for this late update, and advise that this decision has been taken in your best interest.

Market / Service:

JSE IDP and Bond FTP servers
JSE website

Environment(s):

Production

Additional Information:

If you have any queries about this announcement, please contact the Client Service Centre (CSC) on +27 11 520 7777 or e-mail CustomerSupport@jse.co.za