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SERVICE HOTLINE

REFERENCE NUMBER: 046/2023

28 March 2023

JSE CHANGE TO SAGE INTACCT DELAYED

As you are aware, the JSE will be replacing our financial accounting system with Sage Intacct. The planned effective date of 1 April 2023 had to be moved out to 1 May 2023 due to unforeseen delays.

[Service Hotline 027/2023 All Markets - JSE Change to Sage Intacct](#)

[Service Hotline 029/2023 All Markets - JSE Change to Sage Intacct - Test E-mail Invoice](#)

The freeze period will commence on 1 May 2023 until 15 May 2023. This will result in some clients who are due to receive invoices and credit notes during the cutover phase, only receiving these once the new system is active and it is still expected to take at least a week for these services to normalise. Invoices as part of April 2023 month-end will be delivered as expected. Details relating to the cutover period and timelines/progress will be shared periodically.

The JSE thanks you for your understanding and support during this transition phase.

Should you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or e-mail CustomerSupport@jse.co.za

Market / Service:

JSE Equity Market
JSE Derivative Markets

- Equity Derivatives
- Interest Rate Derivatives
- Currency Derivatives
- Commodity Derivatives

Bond Market
Bond ETP Market
JSE Broker Deal Accounting (BDA)
RTC
Colocation
International Access Point (IAP)
EOD Information Subscribers
Live Information Subscribers

Environment(s):

Production

Additional Information:

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