



Johannesburg
Stock Exchange

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www.jse.co.za

SERVICE HOTLINE

REFERENCE NUMBER: 048/2022

07 April 2022

CDM & IRD - MARKET HALT - 6 APRIL 2022

On Wednesday, 6 April 2022 clients experienced connectivity issues in the Commodity and Interest Rate Derivatives Markets resulting in a halt of the market at 11h15. Normal market operations resumed at 12h00.

Post investigations conducted we identified the root cause to a hardware fault and have since implemented a temporary measure with a permanent fix scheduled for Thursday, 7 April 2022.

Thank you for your patience while we resolved and investigated the technical issues. Please contact Customer Support for queries relating to this hotline.

Markets / Services :

JSE Commodity Derivatives Market
JSE Interest Rate Derivatives Market
Information Subscribers

Environment:

Production

Additional Information:

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520-7777 or customersupport@jse.co.za

Issued By:

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