



Johannesburg  
Stock Exchange

Tel: +27 11 520 7000  
Fax: +27 11 520 8584

[www.jse.co.za](http://www.jse.co.za)

## SERVICE HOTLINE

**REFERENCE NUMBER:** 049/2021

2 March 2021

## IMPORTANT UPDATE ON JSE MARKET DATA BUSINESS DIGITAL TRANSFORMATION PROJECT

### Phase 1 Go-live

We recently issued a communiqué about an online solution that the JSE Market Data team will be introducing. This service will enable you to engage with us via a self-service JSE Customer Portal, which will allow you to subscribe to JSE markets data products, acquire a license for these products, and report data usage/index tracking numbers to the JSE for clients that have a reporting obligation.

The first phase of the project is planned to go live on Thursday, 1 April 2021, and will only impact clients that make use of the JSE Market Data Portal (MDP) solution to do the following:

- Report data usage numbers on a monthly basis
- Report indices tracking numbers on a quarterly basis
- Maintain Indices VCT approved end user numbers

### Phase 1 Training/ Testing

If your company falls in one of these three categories, you will need to use the new solution from 1 April as the current MDP solution will be replaced by the new Client Portal. If you are not sure if phase 1 of the project affects your company, please send an email to [mdsupport@jse.co.za](mailto:mdsupport@jse.co.za) and we will provide guidance.

If your company is impacted by phase 1 roll out, **it is absolutely crucial that all your designated reporters are familiar with the new portal. All the reporters need to log on to the Demo environment and complete testing, right up to the point of submitting test reports. Please send an email to [mdsupport@jse.co.za](mailto:mdsupport@jse.co.za) to arrange for registration and access.**

### Final Education opportunity

Over and above the demo environment, we are offering all clients a final training session that will unpack the customer portal and its new functionalities, as well as elaborate on how it will benefit your company, the different roll out phases that make up the project and timelines.

### Market / Service:

JSE Market Data Connect Portal

### Environment(s):

Demo Environment

### Additional Information:

If you have any queries about this announcement, please contact +27 11 520 7777 or [mdclients@jse.co.za](mailto:mdclients@jse.co.za)

### Issued By:

Seipati Louw  
Market Data Team  
Information Services Division

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**If you did not attend the sessions that were conducted in December, we strongly recommend that you join us for the below education session.**

We will look into offering another training session on Thursday, 11 March 2021. So, if you prefer to attend this session instead, please let us know and we will organise it based on responses.

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**DATE:** Tuesday, 9 March 2021  
**TIME:** 15:30 - 17:00  
**WEBINAR LINK:** [Click Here](#)  
**ADD TO CALENDAR:** [Click Here](#)  
**FURTHER INFORMATION:** Please contact MD Clients  
[MDClients@jse.co.za](mailto:MDClients@jse.co.za)

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