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## SERVICE HOTLINE

**REFERENCE NUMBER:** 056/2022

22 April 2022

### ISSUE WITH BONDS DATA FEED - RESOLVED

Clients are advised that we experienced technical issues with the bonds data feed on our legacy platform on Wednesday, 21 April 2022.

Please note that the technical issues were resolved on the same day. We apologise for the inconvenience caused.

Should you require any further information please contact the Client Service Desk on [CustomerSupport@jse.co.za](mailto:CustomerSupport@jse.co.za)

#### Market / Service:

Bond Market  
Live Information Subscribers

#### Environment(s):

Production

#### Additional Information:

If you have any queries about this announcement, please contact the Client Service Centre (CSC) on +27 11 520 7777 or e-mail [CustomerSupport@jse.co.za](mailto:CustomerSupport@jse.co.za)