

SERVICE HOTLINE

Number: 060/2025
Date: 19 May 2025

Name and Surname: Market Data
Designation: Information Services

EXTENSION OF NEW BONDS LISTING AND BONDS CORPORATE ACTIONS EVENTS SCHEDULE SLA TIMES

The JSE provides key reference data for all Debt Securities instruments via a set of data products.

Bonds that are in the process of being listed on the JSE Bond market but are not yet “listed” are provided via the **New Bonds Listing** data product. The product is made available multiple times during the day. The current provision Service Level Agreement (SLA) time for the product is set at 10:40, 13:00 as well as 16:20 (SA time).

The JSE also provides upcoming corporate actions event data of all listed instruments in the Bond Market via the **Corporate Actions Events Schedule** data product. The current provision Service Level Agreement (SLA) time for the product is set at 10:40, 13:00 as well as 17:00 (SA time).

As a result of the implementation of the ZARONIA rate, we wish to inform you that we will be extending the SLA time of the earlier provision of the data products by 20 minutes from **10:40 to 11:00 (SA Time)**. This SLA time extension is necessary for two key reasons:

- Increased Processing Requirements:** The integration of additional data into dependent routines has introduced more complex processing steps, requiring additional time to ensure completeness and accuracy.
- Data Quality Assurance:** The extended window allows for thorough validation, reducing the likelihood of errors and minimizing the need for product re-issues.

Although the SLA has been extended, we remain committed to delivering the data ahead of schedule whenever possible. We are confident that this SLA extension will enhance data integrity and ensure a more consistent and reliable delivery process.

We thank you for your co-operation and if you have any questions/concerns, kindly contact our Customer Support team using contact details on the right.

MARKETS / SERVICES:

- Equity Market
- Equity Derivatives Market
- Interest Rate Derivatives Market
- Currency Derivatives Market
- Commodity Derivatives Market
- Bond Market
- Bond ETP Market
- JSE Broker Deal Accounting (BDA)
- Real Time Clearing (RTC)
- Colocation
- International Access Point (IAP)
- EOD Information Subscribers
- Live Information Subscribers

ENVIRONMENT:

Production

ADDITIONAL INFORMATION:

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or customersupport@jse.co.za