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## SERVICE HOTLINE

**REFERENCE NUMBER: 062/2021**

12 March 2021

### JSE MAINFRAME MIGRATION PROJECT - BDA

The JSE would like to extend our appreciation to all involved in assisting with the BDA testing over the past months. Your efforts are contributing to a high-quality change-over onto the new mainframe platform at the JSE.

Part of the final verifications include performance testing to ensure we maintain high service levels post cut-over to you, our clients. During the past few days, we unfortunately identified a potential performance challenge in the technical platform. The JSE is taking pro-active remedial actions to resolve the matter.

The remedial action requires verification and testing, and we have decided NOT to proceed with the planned implementation over the week-end 20 to 22 March 2021.

A contingency date has been outlined as part of the project plan and confirmation regarding an alternate go-live date will be communicated during the course of next week.

We would like to apologise for any inconvenience caused and believe this to be a prudent step to reduce the risk of disruption during the change-over.

#### **Markets/ Service (s):**

JSE Equity Market  
JSE Broker Deal Accounting (BDA)

#### **Environment(s):**

Production

#### **Additional Information:**

If you have any queries about this announcement, please contact the Client Service Centre (CSC) on +27 11 520 7777 or e-mail [CustomerSupport@jse.co.za](mailto:CustomerSupport@jse.co.za)

#### **Issued By:**

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