



Johannesburg
Stock Exchange

Tel: +27 11 520 7000
Fax: +27 11 520 8584

www.jse.co.za

SERVICE HOTLINE

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FTSE RUSSELL INDUSTRY CLASSIFICATION BENCHMARK (ICB) CHANGES – UPDATE ON ISSUES RELATED TO THE ICB GO-LIVE ON 23 MARCH 2021

DISRUPTION TO DISSEMINATION OF SELECT FTSE/JSE INDICES FOR A PERIOD

Due to an ICB deployment issue, intraday values were not calculated by our Index partner FTSE Russell for a number of the indices between 09:00-09:32 (SAST) today.

This unfortunately meant that the JSE was unable to disseminate intraday values for the period via the live Indices market data feed.

The list of affected indices and their exact times (in GMT), as provided by FTSE Russel, are provided in the supporting document attached.

MISSING FTSE/JSE REAL ESTATE JI0035 INDEX

Due to a configuration issue on the JSE side, we were unfortunately not able to include a new Real Estate (code JI0035) index in the live Indices market data feed today. This will be corrected from tomorrow.

To be able to receive the closing value, which we need for later processes, we will stop and restart the Indices market data gateway at around 17:20 (SA Time). Direct subscribers parties will be disconnected for a brief period and then will be able reconnect. If you have any queries, please let us know.

We sincerely apologise for the impact to your operations and for the resultant inconvenience to your data clients.

Service:

FTSE/JSE Live Indices

Environment(s):

Production

Additional Information:

If you have any queries about this announcement, please contact the Client Service Centre (CSC) on +27 11 520 7777 or e-mail CustomerSupport@jse.co.za

Issued By:

Neil Vendeiro
Product Owner - Market Data
Market Data Department
Information Services Division