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SERVICE HOTLINE

REFERENCE NUMBER: 071/2022

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CORE AND SPECIALIST INDICES MARKET DATA PRODUCTS DELIVERY PROBLEM – 26 MAY 2022

The JSE unfortunately experienced a processing delay on Thursday, 26 May 2022 that delayed the publishing of the Core Indices and Specialist Indices Market Data Products (Fixed Width and CSV format files).

The processing delay was due to some updates needing to be done in relation to the treatment of the Investec / Ninety-One Corporate action.

As this was an isolated incident, we will be assessing what measures can be put in place to try and mitigate re-occurring of any future similar issue.

We apologise for the impact to your operations and resultant inconvenience to your data clients.

Markets / Services:

- Core Indices Market Data Products
- Specialist Indices Market Data Products

Environment:

Production

Additional Information:

If you have any queries about this announcement, please contact the Client Service Centre (CSC) on +27 11 520 7777 or e-mail customersupport@jse.co.za

Issued By:

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