

## SERVICE HOTLINE

**Number:** 074/2023  
**Date:** 01 June 2023

**Name and Surname:** Itumeleng Monale  
**Designation:** Chief Operating Officer

### STT TECHNICAL UPGRADE - MANDATORY DRESS REHEARSAL AND REGRESSION TESTING

Further to [Service Hotline 062/2023](#), market participants are reminded of the trading, market data and clearing systems upgrade for the Commodity Derivatives, Interest Rate Derivatives and Cash Bonds Markets.

Thank-you to those trading members, software providers, CSDP's and Information Subscribers market participants who have participated in the regression testing cycles 1, 2 and 3.

We encourage trading, software providers, CSDP's and Information Subscribers that have not participated, to utilise the opportunity and prove business activities prior to the planned Dress Rehearsal, in cycle 4 which is scheduled to take place from 5 June 2023 – 30 June 2023.

Clearing Member testing Cycle 2 is currently underway and will **conclude on Friday, 9 June 2023**. There is an opportunity for a third cycle of testing to be scheduled, post the scheduled dress rehearsal. This will be communicated to the affected participants.

#### Market Dress Rehearsals (MDR)

- All market participants are **mandated** to test in **one** of the scheduled MDR's to ensure successful implementation.
- We will not issue results post regression testing and MDR's but rely on your teams to ensure adequate testing and sign-off as an indication of a successful test.
- Sign off via email is to be provided upon successful participation in one MDR.
- A schedule of the testing events for the Dress Rehearsal is attached to this hotline.

#### MARKETS / SERVICES:

- Equity Market
- Equity Derivatives Market
- Interest Rate Derivatives Market
- Currency Derivatives Market
- Commodity Derivatives Market
- Bond Market
- Bond ETP Market
- JSE Broker Deal Accounting (BDA)
- Real Time Clearing (RTC)
- Colocation
- International Access Point (IAP)
- EOD Information Subscribers
- Live Information Subscribers

#### ENVIRONMENT(S):

Customer Test Service

#### ADDITIONAL INFORMATION:

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or

[customersupport@jse.co.za](mailto:customersupport@jse.co.za)

Market Event	Date	Applicable to:
Market Dress Rehearsal 1	10 June 2023	Trading & Clearing Members; CSDP's; Software Providers; and Information Subscribers
Market Dress Rehearsal 2	8 July 2023	

#### Sign off and Communication Requirements (Trading Members and Software Providers):

- A reminder to please provide contact name, email address and mobile number for person/s responsible for sign off on MDR's.
- To ensure you receive SMS communication, clients are reminded to provide mobile numbers for person/s testing during regression testing and MDR's.  
Please provide the above to [keyclient@jse.co.za](mailto:keyclient@jse.co.za) – as soon as possible.
- You are required to confirm your readiness by 12 July 2023, for go-live to [keyclient@jse.co.za](mailto:keyclient@jse.co.za) upon successful completion of MDR's.

#### Sign off and Communication Requirements (Real Time Information Subscribers):

- To ensure you receive SMS communication, clients are reminded to provide mobile numbers for person/s testing during regression testing and MDR's.
- A reminder to please provide contact name, email address and mobile number for person/s responsible for sign off on MDR's.  
Please provide the above to [MDProducts@jse.co.za](mailto:MDProducts@jse.co.za) – as soon as possible.
- You are required to confirm go-live readiness by 12 July 2023, to [MDProducts@jse.co.za](mailto:MDProducts@jse.co.za) upon successful completion of MDR's.

#### The following market events are scheduled for market regression testing cycle 4:

Market	Market Event	Expiry Date
CDM	Energy and Metals Close-Out	19/06/2023
CDM	Physically settled Futures Close-Out	23/06/2023
CDM	Physically settled Options Close-Out	26/06/2023
CDM	Derivatives Diesel Last Trading Day	30/06/2023

The CDM and Interest Rates Derivatives and Cash Bonds markets Production code will be available in CTS for market participants to test production related incidences per schedule below:

Production Code Test Cycle	Date
Production Code Test Cycle 1	12 June 2023 – 21 June 2023

#### Clearing Member testing details:

- For all testing information and key dates for Clearing Members' regression testing, please refer to the Clearing Member Testing Guide supplied directly to each Clearing Member.
- Clearing Members are mandated to participate in **one** of the upcoming dress rehearsals. Clearing members will be required to test connectivity and will have the option to participate in other dress rehearsal activities including End of day activities.

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**Sign off and Communication Requirements (Clearing Members):**

- To ensure you receive SMS communication, clients are reminded to provide mobile numbers for person/s testing during regression testing and MDR's.
- **A reminder** to please provide contact name, email address and mobile number for person/s responsible for sign off on MDR's as per the signoff sheets provided in the Clearing member testing guide.  
**Please provide the above to [ClearOps@jse.co.za](mailto:ClearOps@jse.co.za) – as soon as possible.**
- You are required to confirm go-live readiness to [ClearOps@jse.co.za](mailto:ClearOps@jse.co.za) upon successful completion of MDR's.

If there are any additional queries or concerns related to clearing member regression testing, please contact the ClearOps team at [clearops@jse.co.za](mailto:clearops@jse.co.za)

Please refer queries pertaining to this Service Hotline to [CustomerSupport@jse.co.za](mailto:CustomerSupport@jse.co.za)