

SERVICE HOTLINE

REFERENCE NUMBER: 087/2021

13 April 2021

NO INTRADAY INDEX VALUES FOR J580 INDEX

As per Service Hotlines 066/2021 and 085/2021 published on 18 March 2021 and 9 April 2021 respectively, the J580 index resumed from Monday, 12 April 2021.

The J580 index data was successfully added to the Non-Live Market data products (CSV and Fixed Width formats), unfortunately, due to a technical issue, the Real-Time publication of the J580 Index Values did not commence on 12 April 2021 as previously communicated.

The JSE and FTSE are investigating the issue regarding the real-time data publication with high focus and due to the complexity of the issue, the resolution is taking longer than anticipated.

The values for the J580 Index in the Non-Live Market data products are not impacted and will continue to be published in the respective index products.

We will provide a further update on the Real-Time publication issue as soon as a more definite timeline is available.

As per the [index mapping](#) document available on the ICB Project section on the JSE website, the J580 index was mapped as set out in the table below:

Current Index			New/Enhanced Index			
Index Code	ICB Codes	Index Name	Index Code	ICB Codes	Index Name	Mapping
J580	8000	FTSE/JSE Financials	J580	30;35	FTSE/JSE SA Financials	No Code Changes
J580	8000	FTSE/JSE Financials	J10030	30	FTSE/JSE Financials	One to One

We apologise for the inconvenience caused.

Market / Service:

FTSE/JSE Indices Data Products

Environment(s):

Production

Additional Information:

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or e-mail Customersupport@jse.co.za

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