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## SERVICE HOTLINE

**REFERENCE NUMBER:** 088/2022

20 June 2022

### MARKET DATA PRODUCTS DELIVERY PROBLEM – 17 JUNE 2022

The JSE unfortunately experienced a processing problem on the evening of Friday, 17 June 2022 that delayed the provision of the Interest Rates Derivatives (IR. Zip), Equity Derivatives (ED.zip) and Currency Derivatives (CD.zip) data products.

The processing problem was due to some trades being booked incorrectly and requiring to be corrected to ensure that all the input data was available, the corrections resulted in:

- Delay of the End of Day processes.
- Delay of the production and dissemination of IR.Zip, ED.Zip and CD.Zip files.

We apologise for the impact to your operations and resultant inconvenience to your data clients.

#### Markets / Services:

- Equity Derivatives Market Data Products
- Currency Derivatives Market Data Products
- Interest Rates Derivatives Data Products

#### Environment:

Production

#### Additional Information:

If you have any queries about this announcement, please contact the Client Service Centre (CSC) on +27 11 520 7777 or e-mail [CustomerSupport@jse.co.za](mailto:CustomerSupport@jse.co.za)

#### Issued By:

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