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## SERVICE HOTLINE

**REFERENCE NUMBER: 090/2022**

20 June 2022

### CORE AND SPECIALIST INDICES MARKET DATA PRODUCTS DELIVERY PROBLEM - 17 JUNE 2022

The JSE unfortunately experienced a processing delay on Friday, 17 June 2022 that delayed the publishing of the Core and Specialist Indices Market Data Products (Fixed Width and CSV format files).

The processing delay was due to the verification of index data arising from the quarterly review implementation process, the verification unfortunately took longer than expected to be completed.

Further root cause of the delay will be assessed to determine what measures can be put in place to try and mitigate this specific type of delay from re-occurring.

We apologise for the impact to your operations and resultant inconvenience to your data clients.

#### Markets / Services:

- Core Indices Market Data Products
- Specialist Indices Market Data Products

#### Environment:

Production

#### Additional Information:

If you have any queries about this announcement, please contact the Client Service Centre (CSC) on +27 11 520 7777 or e-mail [customersupport@jse.co.za](mailto:customersupport@jse.co.za)

#### Issued By:

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