

SERVICE HOTLINE

Number: 090/2024
Date: 26 June 2024
Issued By: Market Data
Information Services

PRODUCTION PROBLEM WITH SENS END OF DAY FILES FOR 25 JUNE 2024

We wish to draw your attention that the JSE identified a processing issue with the production of the SENS EOD files on the evening of Tuesday, 25 June 2024.

The processing issue was because of an inadvertent exclusion of the file for Hybrid Issuer RECM AND CALIBRE LIMITED which should have been included in both the ETPI and EPPI products.

To avoid any further delays, the excluded PDF and XML files are attached to this hotline for your processing, for Announcement **S491269**.

Further in-depth investigation of the root cause is being conducted with high focus to try and mitigate the reoccurrence of the same issue.

The JSE apologises for the impact to your operations as well as the inconvenience caused.

MARKETS / SERVICES:

- Equity Market
- Equity Derivatives Market
- Interest Rate Derivatives Market
- Currency Derivatives Market
- Commodity Derivatives Market
- Bond Market
- Bond ETP Market
- JSE Broker Deal Accounting (BDA)
- Real Time Clearing (RTC)
- Colocation
- International Access Point (IAP)
- FTSE/JSE Indices Data Products
- EOD Information Subscribers
- Live Information Subscribers

ENVIRONMENT(S):

Production

ADDITIONAL INFORMATION:

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or

CustomerSupport@jse.co.za