

SERVICE HOTLINE

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Issued By: Market Data
Information Services

EXTENSION OF NEW BONDS LISTING AND BONDS CORPORATE ACTIONS EVENTS SCHEDULE DATA PRODUCTS SLA TIMES - EFFECTIVE 15 SEPTEMBER 2025

Bonds that are in the process of being listed on the Bond market, but are not yet “listed”, are provided via the **New Bonds Listing** data product. The product is made available multiple times during the day with the Service Level Agreement (SLA) times set to 11:00, 13:00 and 16:20 (SA time).

Bonds corporate actions event data are provided via the **Corporate Actions Events Schedule** data product. The product is made available multiple times during the day with the SLA times set to 11:00, 13:00 and 17:00 (SA time).

We have been unfortunately experiencing processing challenges, due to the dependency of sourcing rates data externally, to make available the **New Bonds Listing** and **Corporate Actions Events** available to the current SLA times.

We regret to inform you that we will be extending the first provision SLA time of the two data products by 30 minutes from **11:00** to **11:30 (SA Time)**, the new SLA will be effective from **15 September 2025**. This extension is necessary for two key reasons:

- Increased Processing Requirements:** The integration of data sourced externally into dependent routines has introduced more complexity, requiring additional time to ensure completeness and accuracy.
- Data Quality Assurance:** The extended window allows for thorough validation, reducing the likelihood of errors and minimising the need for product re-issues.

Although the SLA time will be extended, we remain committed to delivering the data ahead of the published SLA time whenever possible. We are confident that this extension will enhance data integrity and ensure a more consistent and reliable delivery process.

We thank you for your co-operation and if you have any questions/concerns, contact our Customer Support team using contact details on the right.

MARKETS / SERVICES:

- Equity Market
- Equity Derivatives Market
- Interest Rate Derivatives Market
- Currency Derivatives Market
- Commodity Derivatives Market
- Bond Market
- Bond ETP Market
- JSE Broker Deal Accounting (BDA)
- Real Time Clearing (RTC)
- Colocation
- International Access Point (IAP)
- FTSE/JSE Indices Data Products
- EOD Information Subscribers
- Live Information Subscribers

ENVIRONMENT:

Production

ADDITIONAL INFORMATION:

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or customersupport@jse.co.za