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## SERVICE HOTLINE

**REFERENCE NUMBER:** 097/2022

29 June 2022

### REMINDER – NATIVE GATEWAY PROTOCOL VERSION DEFAULT

With reference to hotline [073/2022](#) and [089/2022](#), clients are reminded of the 1 July 2022 deadline for protocol version defaulting to version 2 in production. From this date no logins using version 1 will be allowed.

For more details pertaining to the release, please refer to the JSE Trading Release Document available on the JSE website under “Next Functional Release” using the following link:

<https://clientportal.jse.co.za/technical-library/trading-and-market-data-documentation>

Please refer all API Specification, connectivity and testing related queries or any queries relating to this Service Hotline to [CustomerSupport@jse.co.za](mailto:CustomerSupport@jse.co.za)

#### Market / Service:

JSE Equity Market

#### Environment:

Production

#### Additional Information:

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or [customersupport@jse.co.za](mailto:customersupport@jse.co.za)

#### Issued By:

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Trading Operations