



Johannesburg
Stock Exchange

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www.jse.co.za

SERVICE HOTLINE

REFERENCE NUMBER: 101/2022

11 July 2022

JSE ALL MARKETS HALT – 6 JULY 2022

The JSE experienced intermittent trading and other connectivity disconnects from approximately 13h30 on Wednesday, 6 July 2022 which affected some members system connectivity and accurate delivery of data services.

The JSE took the decision to halt trade in all markets in favour of maintaining a fair and balanced market in which all members have equitable access and visibility.

All JSE markets reopened and went into continuous trading at 15h30 and normal market operations resumed for the remainder of the day.

The root cause of the issue was related to a core switch on our network infrastructure. A particular combination of events triggered an uncommon firmware failure on the unit, with knock-on network and firewall impacts. Working together with our hardware provider, we identified the below actions to mitigate reoccurrence:

- Firmware upgrade to specific switch models.
- Strengthening our monitoring to assist in proactive identification of potential bugs within the network infrastructure.

We apologise for the market halt and appreciate the assistance of our advisory members in getting our markets back up.

Please reach out to the Client Service Centre team should you have any questions.

Markets / Services:

JSE Equity Market

JSE Derivative Markets

- Equity Derivatives
- Interest Rate Derivatives
- Currency Derivatives
- Commodity Derivatives

JSE Bond Market

JSE Broker Deal Accounting (BDA)

Real Time Clearing (RTC)

Colocation

JSE International Access Point (IAP)

JSE Live Information Subscribers

Environment(s):

Production

Additional Information:

If you have any queries about this announcement, please contact the Client Service Centre (CSC) on +27 11 520 7777 or e-mail

CustomerSupport@jse.co.za

Issued By:

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