

## SERVICE HOTLINE

**Number:** 103/2023  
**Date:** 24 July 2023

**Name and Surname:** Itumeleng Monale  
**Designation:** Chief Operating Officer

### STT TECHNICAL UPGRADE | GO-LIVE DATE

The JSE would like to provide an update to all market participants on the go-live date of the STT Technical Upgrade for the Commodity Derivatives, Interest Rate Derivatives and Cash Bonds Markets.

The go-live date remains Monday, 21 August 2023 pending completion of remaining testing activities currently underway. We will confirm the final go-live decision to all stakeholders by **Friday, 4 August 2023**.

The contingency go live date has been revised to Monday, 11 September 2023.

#### A Reminder: Regression Testing

All Market participants are strongly encouraged to participate in the regression testing still taking place in the Customer Test Environment. Members should utilise the opportunity and prove business activities and test any previously experienced issues.

- The Customer Test Environment is currently being upgraded to the latest code base and will not be available during the below period:

#### MARKETS / SERVICES:

- Equity Market
- Equity Derivatives Market
- Interest Rate Derivatives Market
- Currency Derivatives Market
- Commodity Derivatives Market
- Bond Market
- Bond ETP Market
- JSE Broker Deal Accounting (BDA)
- Real Time Clearing (RTC)
- Colocation
- International Access Point (IAP)
- EOD Information Subscribers
- Live Information Subscribers

#### ENVIRONMENT(S):

Pre-Production

#### ADDITIONAL INFORMATION:

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or

[customersupport@jse.co.za](mailto:customersupport@jse.co.za)

Upgrade Testing Cycle	Date
Code Drop and Data Refreshes	24 July from 14h00 – 25 July

- The Customer Test Environment will be once again available for testing on **Wednesday, 26 July 2023**

Thank you to all market participants for your continued support in this project.

Please refer queries pertaining to this Service Hotline to [CustomerSupport@jse.co.za](mailto:CustomerSupport@jse.co.za)