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SERVICE HOTLINE

REFERENCE NUMBER: 106/2022

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REAL-TIME CLEARING (RTC) CUSTOMER TEST SERVICE (CTS1A) AND PRODUCTION PASSWORD CONFIGURATION UPDATE - 30 SEPTEMBER 2022

Clients are advised that the JSE will be updating the Real-Time Clearing (RTC) user password length. The update forms part of JSE password policy and compliance efforts.

The activities will take place in the CTS and Production environments on Friday, 30 September 2022 after end of day activities are complete. On Monday, 3 October 2022, all RTC users will be prompted to change their passwords.

The new password must conform to the following password requirements/standards.

Password requirement.

- Password must be 14 character long.
- Password must contain at least one integer (number).
- Password will expire every 30 days.
- Password history will be set to 10.

Please note there are no RTC code changes associated with this password policy configuration.

CTS and Production environments will be available from Monday, 3 October 2022.

Please refer all queries to customersupport@jse.co.za

Markets / Services:

- Equity Derivatives Market
- Currency Derivatives Market

Environments:

- Customer Test Service (CTS1A)
- Production

Additional Information:

If you have any queries about this announcement, please contact the Client Service Centre (CSC) on +27 11 520-7777 or e-mail

CustomerSupport@jse.co.za

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