

SERVICE HOTLINE

Number: 106/2023
Date: 04 August 2023

Name and Surname: Qiniso Mthembu
Designation: Group Chief Risk Officer

IMPORTANT- JSE INTERNAL DISASTER RECOVERY & BUSINESS CONTINUITY PLAN TEST – 12 AND 13 AUGUST 2023

As per hotline issued on the 29 June 2023, [Service Hotline 088/2023](#), this is a reminder to clients that the JSE will be conducting an internal Disaster Recovery & Business Continuity test in the production environment on **12 and 13 August 2023**. During this test, the JSE trading and information systems for all markets will be brought up and test data may be published to clients.

All clients who connect directly to the JSE are requested to ensure that their **production systems are shut down** during the weekend to **prevent the receipt and processing of any messages published during the test, or alternatively, schedule clean-up activities on their respective systems post the test.**

In addition, please note the following:

- End of Day Data subscribers are advised to download their end of day files prior to **08h00** on **Saturday, 12 August 2023**. Alternatively, files can be downloaded on **Sunday afternoon, 13 August 2023** from **14h00**.
- Please note that BDA services will be **unavailable on Saturday, 12 August 2023**.

Should you experience any problems during the test weekend, please contact Customer Support on the after-hours number **+27 11 520 7900** or **+27 83 611 9315**.

MARKETS / SERVICES:

- Equity Market
- Equity Derivatives Market
- Interest Rate Derivatives Market
- Currency Derivatives Market
- Commodity Derivatives Market
- Bond Market
- Bond ETP Market
- JSE Broker Deal Accounting (BDA)
- Real Time Clearing (RTC)
- Colocation
- International Access Point (IAP)
- EOD Information Subscribers
- Live Information Subscribers

ENVIRONMENT:

Production

ADDITIONAL INFORMATION:

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or customersupport@jse.co.za