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## SERVICE HOTLINE

**REFERENCE NUMBER: 107/2021**

12 May 2021

### RE-ISSUE OF THE AD.ZIP NON-LIVE MARKET DATA PRODUCT FOR 11 MAY 2021

We wish to inform you that Commodity Derivatives (AD.Zip) file for Tuesday, 11 May 2021, had to unfortunately, due to a technical problem, be re-issued.

The technical problem was due to the data product being published with data for 10 May 2021 instead of data for 11 May 2021, this resulted in:

- The data product to be re-run and updated
- Dissemination of the AD.Zip data product at 22:24 SAST on 11 May 2021.

The republished Commodity Derivatives (AD.Zip) data product for 11 May 2021 has been placed in your IDP folder for re-download.

We apologise for the impact to your operations and resultant inconvenience to your data clients

#### Markets / Services:

Commodity Derivatives Market Data  
Products

#### Environment(s):

Production

#### Additional Information:

If you have any queries about this announcement, please contact the Client Service Centre (CSC) on +27 11 520 7777 or e-mail [CustomerSupport@jse.co.za](mailto:CustomerSupport@jse.co.za)

#### Issued By:

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