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## SERVICE HOTLINE

**REFERENCE NUMBER: 108/2022**

2 August 2022

## JSE DATA CENTRE MAINTENANCE

The JSE Data Centre Team will be involved in planned maintenance to replace a faulty breaker on Sunday, 4 September 2022. To do this, power will be switched off to the B feed. This means all devices that only connect from the B- feed will be down for about 4 to 6 hours. The A feed will not be impacted.

Emergency requests impacting client's production capability will be considered. Clients who require emergency assistance on this day must call our after-hours support number on +27 11 520 7900 /+27 83 611 9315.

Thank you in advance for your co-operation and understanding.

### Service:

Colocation

### Environment:

Production

### Additional Information:

If you have any queries about this announcement, please contact the Client Service Centre (CSC) on +27 11 520 7777 or e-mail [CustomerSupport@jse.co.za](mailto:CustomerSupport@jse.co.za)