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## SERVICE HOTLINE

**REFERENCE NUMBER: 109/2022**

4 August 2022

### ALL MARKETS - JSE ROUTER REPLACEMENT PROJECT UPDATE – 6 AUGUST 2022

Following [Service Hotline 086/2022](#), we would like to inform clients that we have commenced with the migration process.

During this week, we will be migrating all MPLS connections via the below providers as well as all clients connecting via our International Access Point in London.

Providers being migrated are:

- Vodacom
- Liquid Telecoms
- Dimension Data

Migration and testing will take place on Saturday, 6 August 2022 from 09:00 -12:00.

**Please note:** Testing is not mandatory and the JSE along with some clients will ensure that all markets and services are tested in preparation for Monday, 8 August 2022

Should you have any queries regarding this notice, please e-mail [customersupport@jse.co.za](mailto:customersupport@jse.co.za)

#### Markets / Services:

All Markets and Services

#### Environments:

Production  
CTS

#### Additional Information:

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520-7777 or e-mail [customersupport@jse.co.za](mailto:customersupport@jse.co.za)

#### Issued By:

JSE Information Technology  
Division