



Johannesburg  
Stock Exchange

Tel: +27 11 520 7000  
Fax: +27 11 520 8584

[www.jse.co.za](http://www.jse.co.za)

## SERVICE HOTLINE

**REFERENCE NUMBER: 110/2021**

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### JSE MAINFRAME MIGRATION (BDA) GO-LIVE

Thank you for your support during the Mainframe Migration and over the go-live weekend, we report no integration issues with JSE internal systems, Strate and the CSDP's post go live.

We are aware that brokers have been experiencing slower processing times in respect of deal allocation uploads and the releasing of trades real time. The team has been monitoring the issue with our service provider and some changes have been made over the past 2 weeks to improve the overall end-to-end processing time.

There has been some improvement however not at the levels we expect and will continue to monitor this situation closely and continue with performance tuning activities.

Thanking you for your patience during this time.

#### Markets/ Service (s):

JSE Equity Market  
JSE Broker Deal Accounting (BDA)

#### Environment(s):

Production

#### Additional Information:

If you have any queries about this announcement, please contact the Client Service Centre (CSC) on +27 11 520 7777 or e-mail [CustomerSupport@jse.co.za](mailto:CustomerSupport@jse.co.za)

#### Issued By:

Chris Grove  
JSE Post Trade Services