

## SERVICE HOTLINE

**Number:** 112/2023  
**Date:** 11 August 2023

**Name and Surname:** Itumeleng Monale  
**Designation:** Chief Operating Officer

### STT TECHNICAL UPGRADE | GO-LIVE DATE

Further to [Service Hotline 103/2023](#) we would like to provide an update to all market participants on the go-live date of the STT Technical Upgrade for the Commodity Derivatives, Interest Rate Derivatives and Cash Bonds Markets.

The go-live date is confirmed as **Monday, 21 August 2023**.

To ensure a seamless go live, all market participants will be required to perform connectivity testing on Saturday, 19 August 2023 - details regarding this will be communicated in due course.

Please note that because of the go-live, the JSE will not be processing any transfers on the Friday preceding the go-live weekend (19 August 2023). Transfer requests will again be processed from Friday, 25 August 2023.

Thank-you to all market participants for your continued support in this project.

Please refer queries pertaining to this hotline to [CustomerSupport@jse.co.za](mailto:CustomerSupport@jse.co.za)

### MARKETS / SERVICES:

- Equity Market
- Equity Derivatives Market
- Interest Rate Derivatives Market
- Currency Derivatives Market
- Commodity Derivatives Market
- Bond Market
- Bond ETP Market
- JSE Broker Deal Accounting (BDA)
- Real Time Clearing (RTC)
- Colocation
- International Access Point (IAP)
- EOD Information Subscribers
- Live Information Subscribers

### ENVIRONMENT(S):

Production

### ADDITIONAL INFORMATION:

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or

[CustomerSupport@jse.co.za](mailto:CustomerSupport@jse.co.za)