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SERVICE HOTLINE

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25 May 2021

REAL-TIME CLEARING (RTC) INFRASTRUCTURE UPGRADE

Clients are advised that the **Real-time Clearing** Customer Test Service CTS1A (CTS Production) environment is scheduled for an infrastructure upgrade on 29 May 2021.

Please note there are **no** format changes to existing EMAPI messages OR new messages as this is purely an infrastructure upgrade.

It is recommended that clients perform a sanity check by performing connectivity testing when systems are available on Monday, 31 May 2021.

IP addresses are not changing for this upgrade.

Similar infrastructure upgrades are expected for the Customer Test Service CTS2A (CTS Release), Staging (ETE) and Production environments. The exact dates and impacts thereof will be communicated in due course.

Please refer all queries relating to this publication via email to CustomerSupport@jse.co.za

Markets / Services:

JSE Derivatives Markets:

- Equity Derivatives Market
- Currency Derivatives Market

Environment(s):

Customer Test Service (CTS)

Additional Information:

If you have any queries about this announcement, please contact the Client Service Centre (CSC) on +27 11 520 7777 or email CustomerSupport@jse.co.za

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