

SERVICE HOTLINE

Number: 114/2023
Date: 16 August 2023

Name and Surname: Itumeleng Monale
Designation: Chief Operating Officer

STT TECHNICAL UPGRADE GO-LIVE - 21 AUGUST 2023

Further to [Service Hotline 112/2023](#) we would like to remind market participants of the STT Technical Upgrade Go-Live for the Commodity Derivatives, Interest Rate Derivatives and Cash Bonds Markets on Monday, 21 August 2023.

To ensure a seamless go live, all market participants are required to perform **connectivity testing** on Saturday, 19 August 2023.

We remind you that, in preparation for go-live, the JSE will not be processing any transfers during the week of go-live. Transfer requests will be accepted for processing from Friday, 25 August 2023.

Saturday, 19 August 2023:

Please note Clearing Members, Trading Members, Software Providers, and Information Subscribers can commence with testing connectivity from 08h30 and will have until 11h00 to ensure successful connectivity.

Thank you to all market participants for your continued support in this project.

Please refer queries pertaining to this hotline to CustomerSupport@jse.co.za

MARKETS / SERVICES:

- Equity Market
- Equity Derivatives Market
- Interest Rate Derivatives Market
- Currency Derivatives Market
- Commodity Derivatives Market
- Bond Market
- Bond ETP Market
- JSE Broker Deal Accounting (BDA)
- Real Time Clearing (RTC)
- Colocation
- International Access Point (IAP)
- EOD Information Subscribers
- Live Information Subscribers

ENVIRONMENT:

Production

ADDITIONAL INFORMATION:

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or customersupport@jse.co.za