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SERVICE HOTLINE

REFERENCE NUMBER: 116/2021

1 June 2021

REAL-TIME CLEARING (RTC) INFRASTRUCTURE UPGRADE – CTS2A (CTS RELEASE)

Further to [Service Hotline 113/2021](#) issued on 25 May 2021, clients are advised that the **Real-time Clearing** Customer Test Service 2A (CTS Release) environment is scheduled for an infrastructure upgrade on 5 June 2021.

Please note there are **no** API changes to the EMAPI messages or IP address changes as this is purely an infrastructure upgrade.

It is recommended that clients conduct the necessary system checks when the system is available on Monday, 7 June 2021 as per the current schedule.

Similar infrastructure upgrades are expected for the Staging (ETE) and Production environments. The exact dates and impacts thereof will be communicated in due course.

Please refer all queries relating to this publication via email to CustomerSupport@jse.co.za

Markets / Services:

JSE Derivatives Markets:

- Equity Derivatives Market
- Currency Derivatives Market

Environment(s):

Customer Test Service (CTS)

Additional Information:

If you have any queries about this announcement, please contact the Client Service Centre (CSC) on +27 11 520 7777 or email CustomerSupport@jse.co.za

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