

SERVICE HOTLINE

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Issued By: Market Data
Information Services

TEMPORARY ONGOING DELAY OF THE CDRS AND CD17 DATA PRODUCTS - EFFECTIVE 17 AUGUST 2023

The JSE will be implementing a temporary dissemination time delays of the CDRS and CD17 data products, effective Thursday, **17 August 2023**.

The changes are due to the recent internet disruption caused by damaged undersea cables. The disruption has slowed down the country's internet bandwidth, which is in turn delaying our valuations processes in calculating the JSE currency fixing and making the source data available in time to produce the afore-mentioned data products.

Due to the intermittent nature of this recurring issue, the SLA of 16:10 (17:10 depending on daylight savings) may be extended to 16:30 (17:30 depending on daylight savings) until the internet issues have been resolved.

We wish to apologise for the inconvenience and impact to the users of the data.

MARKETS / SERVICES:

- Equity Market
- Equity Derivatives Market
- Interest Rate Derivatives Market
- Currency Derivatives Market
- Commodity Derivatives Market
- Bond Market
- Bond ETP Market
- JSE Broker Deal Accounting (BDA)
- Real Time Clearing (RTC)
- Colocation
- International Access Point (IAP)
- EOD Information Subscribers
- Live Information Subscribers

ENVIRONMENT(S):

Production

ADDITIONAL INFORMATION:

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or

customersupport@jse.co.za