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SERVICE HOTLINE

REFERENCE NUMBER: 117/2021

1 June 2021

JSE MAINFRAME (BDA) - UPDATE ON SLOWER PROCESSING TIMES

Following [Service Hotline 110/2021](#) please see an update on actions to address the slower processing times on BDA between 16h00 to 19h00.

We have monitored the slower processing times and executed the below to address the issue:

- Increased the number of MIPs allocated during 16h00 to 19h00.
- Enabled enhanced functionality within the processing unit.
- Increased the number of initiators to manage jobs more effectively.

In addition, we are scheduling the deployment of additional operating system software enhancements to allow for the dynamic scheduling of resource capacity to manage heightened periods of increased activity efficiently.

Thank you for your cooperation whilst we work on resolving this matter.

Markets/ Service (s):

JSE Equity Market
JSE Broker Deal Accounting (BDA)

Environment(s):

Production

Additional Information:

If you have any queries about this announcement, please contact the Client Service Centre (CSC) on +27 11 520 7777 or e-mail CustomerSupport@jse.co.za

Issued By:

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