

SERVICE HOTLINE

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Issued By: Market Data
Information Services

POTENTIAL DELAY OF THE INTEREST RATE DERIVATIVES DATA PRODUCT (IR.ZIP)

We regret to inform you that the JSE is currently experiencing a technical issue that may delay the production and dissemination of the Interest Rate Derivatives (IR.ZIP) data file.

Our downstream processing routines, which provide input data to the market data products, are unfortunately experiencing technical difficulties.

Our technical team is currently analyzing the issue and working diligently to resolve it. Due to the complexities, the IR.Zip file might be delayed.

We apologise for the impact to your operations and to your users of the data.

MARKETS / SERVICES:

- Equity Market
- Equity Derivatives Market
- Interest Rate Derivatives Market
- Currency Derivatives Market
- Commodity Derivatives Market
- Bond Market
- Bond ETP Market
- JSE Broker Deal Accounting (BDA)
- Real Time Clearing (RTC)
- Colocation
- International Access Point (IAP)
- EOD Information Subscribers
- Live Information Subscribers

ENVIRONMENT(S):

Production

ADDITIONAL INFORMATION:

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or

customersupport@jse.co.za