

SERVICE HOTLINE

Number: 128/2023
Date: 30 August 2023

Name and Surname: Langa Manqele
Designation: Head - Equity and Equity Derivatives

COLOCATION – PLANNED MIGRATION OF PTP TIME SYNC DEVICES

Clients are advised of the go-live of our new Precision Time Protocol (PTP) time synchronization devices.

The new devices have been in production for the past 3 weeks and have been running in parallel with our existing devices.

We will migrate to the new devices on Saturday, 16 September 2023 which will take place during a PTW (Participant Test Weekend).

We kindly request that clients who subscribe to PTP test post the migration to the new devices to ensure that they are still receiving PTP and that it remains accurate.

Key Migration Timeline:

Saturday, 16 September 2023

- Existing time servers will be isolated.
- New time servers will be activated.
- Migration process commences at 10 am.

The installation of these new devices is necessary as our current equipment has reached its end-of-life (EOL) phase.

By transitioning to this upgraded infrastructure, we aim to provide you with improved accuracy, stability, and overall service quality.

MARKET / SERVICE:

- Equity Market
- Equity Derivatives Market
- Interest Rate Derivatives Market
- Currency Derivatives Market
- Commodity Derivatives Market
- Bond Market
- Bond ETP Market
- JSE Broker Deal Accounting (BDA)
- Real Time Clearing (RTC)
- Colocation
- International Access Point (IAP)
- EOD Information Subscribers
- Live Information Subscribers

ENVIRONMENT(S):

Production

ADDITIONAL INFORMATION:

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or

customersupport@jse.co.za