

SERVICE HOTLINE

Number: 131/2023
Date: 05 September 2023

Name and Surname: Langa Manqele
Designation: Head - Equity and Equity Derivatives

COLOCATION – UPDATED PLANNED MIGRATION OF PTP TIME SYNC DEVICES

We refer to the hotline communication [128/2023](#), where clients were advised of the planned migration of our Precision Time Protocol (PTP) time synchronization devices.

We appreciate the feedback and concerns shared by clients regarding the initially scheduled migration date.

In response to your input, we have adjusted the migration date accordingly. Our aim is to minimize disruptions during critical periods such as the Futures Close Out, ensuring a smooth transition for all clients.

The migration to the new PTP time sync devices will now take place on Saturday, 23 September 2023.

We kindly request that clients who subscribe to PTP test post the migration to the new devices to ensure that they are still receiving PTP and that it remains accurate.

Key Migration Timeline:

Saturday, 23 September 2023

- Existing time servers will be isolated.
- New time servers will be activated.
- Migration process commences at 8:00 am.
- Client testing commences at 1:00 pm

MARKET / SERVICE:

- Equity Market
- Equity Derivatives Market
- Interest Rate Derivatives Market
- Currency Derivatives Market
- Commodity Derivatives Market
- Bond Market
- Bond ETP Market
- JSE Broker Deal Accounting (BDA)
- Real Time Clearing (RTC)
- Colocation
- International Access Point (IAP)
- EOD Information Subscribers
- Live Information Subscribers

ENVIRONMENT(S):

Production

ADDITIONAL INFORMATION:

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or

customersupport@jse.co.za