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SERVICE HOTLINE

REFERENCE NUMBER: 132/2022

20 September 2022

REAL-TIME CLEARING (RTC) CUSTOMER TEST SERVICE (CTS2A) AND STAGING (ETE) PASSWORD CONFIGURATION UPDATE – 23 SEPTEMBER 2022

Clients are advised that the JSE will be updating the Real-Time Clearing (RTC) user password length. The update forms part of JSE password policy and compliance efforts.

The activities will take place in the CTS-Release (2A) and Staging (ETE) environments on Friday, 23 September 2022 after end of day activities are complete.

The new password must conform to the following password requirements/standards.

- Password must be 14 characters long.
- Password must contain at least one integer (number).
- Password will expire every 30 days.
- Password history will be set to 10.

Please note there are no RTC code changes associated with this password policy configuration.

The CTS-Release (2A) and Staging (ETE) environments will be available to clients on Monday, 26 September 2022.

Markets / Services:

JSE Derivatives Markets

- Equity Derivatives
- Currency Derivatives

Environment:

CTS-Release (2A)

Staging (ETE)

Additional Information:

If you have any queries about this announcement, please contact the Client Service Centre (CSC) on +27 11 520 7777 or email CustomerSupport@jse.co.za

Issued By:

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