

SERVICE HOTLINE

Number: 133/2023
Date: 11 September 2023

Name and Surname: Thembi Mda-Maluleka
Designation: Head – Interest Rate, Bonds and Currencies

BOND MARKET BILLING INVOICE DELAY – SEPTEMBER 2023

The JSE has experienced a technical issue with our billing system. Consequently, the bond market billing invoices for August 2023 will be sent to clients later than usual.

We are investigating the technical issue with the aim of resolution and apologise for the inconvenience caused.

Please reach out to the IRC Team via email: IRC@jse.co.za if you have further queries in this regard.

MARKETS / SERVICES:

- Equity Market
- Equity Derivatives Market
- Interest Rate Derivatives Market
- Currency Derivatives Market
- Commodity Derivatives Market
- Bond Market
- Bond ETP Market
- JSE Broker Deal Accounting (BDA)
- Real Time Clearing (RTC)
- Colocation
- International Access Point (IAP)
- EOD Information Subscribers
- Live Information Subscribers

ENVIRONMENT(S):

Production

ADDITIONAL INFORMATION:

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or customersupport@jse.co.za