

## SERVICE HOTLINE

**Number:** 138/2023  
**Date:** 20 September 2023

**Name and Surname:** Marchell Cronje  
**Designation:** Head - Financial Accounting

## JSE CHANGE TO SAGE INTACCT ACCOUNTING SYSTEM

The JSE is continuously striving to offer our customers a seamless experience through our invoicing process. In this spirit, please note that we have replaced our financial accounting system with Sage Intacct, effective 18 September 2023.

[Service Hotline 027/2023 JSE Change to Sage Intacct](#)  
[Service Hotline 029/2023 JSE Change to Sage Intacct - Test E-mail Invoice](#)  
[Service Hotline 046/2023 JSE Change to Sage Intacct Delayed](#)  
[Service Hotline 122/2023 JSE Change to Sage Intacct Accounting System](#)

Please expect some delays, in the coming weeks, as our focus will be on the freeze period backlog.

The JSE thanks you for your understanding, patience, and support during this transition phase.

### MARKETS / SERVICES:

- Equity Market
- Equity Derivatives Market
- Interest Rate Derivatives Market
- Currency Derivatives Market
- Commodity Derivatives Market
- Bond Market
- Bond ETP Market
- JSE Broker Deal Accounting (BDA)
- Real Time Clearing (RTC)
- Colocation
- International Access Point (IAP)
- EOD Information Subscribers
- Live Information Subscribers

### ENVIRONMENT(S):

Production

### ADDITIONAL INFORMATION:

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or

[CustomerSupport@jse.co.za](mailto:CustomerSupport@jse.co.za)