

SERVICE HOTLINE

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Issued By: Market Data
Information Services

PRODUCTION PROBLEM WITH THE IR.ZIP MARKET DATA PRODUCT FOR 20 AND 21 SEPTEMBER 2023

The JSE has been encountering technical problems with the production of the spot bonds data for 20 and 21 September 2023, as a result, the IR.Zip non-live market data product has been disseminated with incorrect spot bonds prices.

Our technical team have identified the root cause and applied corrective measures to mitigate the issue from reoccurring.

As a result of the recalculated prices, the IR.Zip non-live market data product for 20 and 21 September 2023 has unfortunately, been republished.

The reproduced IR.Zip non-live market data file has been placed on the JSE IDP FTP server.

We sincerely apologise for the impact to your operations and the inconvenience to your data users.

MARKETS / SERVICES:

- Equity Market
- Equity Derivatives Market
- Interest Rate Derivatives Market
- Currency Derivatives Market
- Commodity Derivatives Market
- Bond Market
- Bond ETP Market
- JSE Broker Deal Accounting (BDA)
- Real Time Clearing (RTC)
- Colocation
- International Access Point (IAP)
- EOD Information Subscribers
- Live Information Subscribers
- Information Delivery Portal

ENVIRONMENT(S):

Production

ADDITIONAL INFORMATION:

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or

CustomerSupport@jse.co.za